

# **Busters Happy Tails**

## ***Boarding Information***

### ***What do I bring?***

It is always best to avoid changing your pet's normal feeding routine. We therefore request that you bring food and any necessary medications. Customers are responsible for supplying enough of both for their dog's entire stay. Busters Happy Tails, Inc. requests all prescription medication to be in their original bottles. Please do not bring oversized bags or tubs of food for your dog. Instead, we kindly ask that you bag your dog's food by individual meal (not by day). When measuring enough food for your dog's stay, please make sure to include a little extra. Due to our guests being quite active during their stay, they have a tendency to develop larger appetites than normal. Should your reservation be extended and your pet run out of food, Busters Happy Tails, Inc. will gladly supply food for your dog at a cost of \$2.00 per-meal. Please make sure your dog's name is on all food, medication and any other belongings.

### ***Extras***

We encourage a blanket, bed, unlaundered t-shirt, and a favorite toy for your dog's comfort. All extras will be kept in your dog's doggy suite and he/she will have access to them only during the night time hours. Please do not bring any irreplaceable items as we cannot guarantee their return.

### ***Don'ts***

Please do NOT bring food bowls. We provide clean, stainless steel bowls for all of our guests. Please do NOT bring any type of rawhide chews, raw bones or tennis balls.

### ***Vaccinations***

Verification of vaccines is required before ANY PET enters the resort. We prefer to contact your vet directly to obtain your pets records. We require the following:

- Bordetella
- Distemper/Parvo Virus
- Rabies
- Proof of Flea and Tick prevention

### ***Check-in***

All boarding dogs must check-in prior to 3:00pm. We understand that "life happens" and this is not always possible. If an exception is needed, kindly contact us to make arrangements.

### ***Check out***

Dogs can check-out anytime during our regular business hours. On the day of Check-Out, our boarding guests play for FREE until 2:00pm. All dogs that check-out after 2:00pm will be charged an additional \$15 daycare fee. Please be prompt when picking up your pooch as all dogs not picked up by closing will be boarded overnight for an additional night's boarding fee.

- Monday-Friday Pickup no later than 6pm
- Saturday & Sunday pickup no later than 5pm

### ***Holidays***

Our lobby is closed on the following national holidays; however pet drop off and pickup will be accommodated with reservations in advance. There will also be a \$5.00 Holiday Rate charged in addition to regular boarding rates on Holidays & the day prior. Should you need to reschedule or cancel your pets stay please be courteous and give a 24 hour notice. This allows our staff time to coordinate & place your pet in assigned suites prior to arrival.

- New Year's Day
- Easter
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

***We look forward to your pets stay/vacation with us!***

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